

	09:12						
DhsComplaint	2011-04-04 09:12	Update	Component Referenced	ICE.	7287	(b)(6)	User Change
DhsComplaint	2011-04-04 09:12	Update	Summary	On March 29, 2011, CRCL was cc'd email correspondence from Mr. (b)(6) of Council on American-Islamic Relations (CAIR), on behalf of Mr. (b)(6) a delivery person for a pizza restaurant in Meriden, Connecticut. Allegedly, on March 8, 2011,	7287		User Change
DhsComplaintAction	2011-04-04 09:13	Create	Action	Open a Complaint	104356		User Change
DhsComplaintAction	2011-04-04 09:13	Create	Action Date	04/04/2011	104356		User Change
DhsComplaintAction	2011-04-04 09:14	Create	Action	Sent to IG.	104357		User Change
DhsComplaintAction	2011-04-04 09:14	Create	Action Date	04/04/2011	104357		User Change
DhsComplaintAction	2011-04-04 09:40	Create	Action	Acknowledgement Letter Sent	104358		User Change
DhsComplaintAction	2011-04-04 09:40	Create	Document	3.29.2011 11-06-ICE-0170 (email).pdf	104358		User Change
DhsComplaintAction	2011-04-04 09:40	Create	Action Date	04/04/2011	104358		User Change
DhsComplaintAction	2011-04-06 11:53	Delete			104358		User Change
DhsComplaintAction	2011-04-06 11:53	Create	Action Date	04/06/2011	104404		User Change
DhsComplaintAction	2011-04-06 11:53	Create	Action	IG Declines/Back from IG	104404		User Change
DhsComplaintAction	2011-04-06 11:53	Create	Document	11-06-ICE-0170 (OIG Response 4.6.2011).pdf	104404		User Change
DhsComplaintAction	2011-04-06 11:53	Create	Action Date	04/06/2011	104405		User Change
DhsComplaintAction	2011-04-06 11:53	Create	Action	Awaiting Recommendation	104405		User Change
DhsComplaintAction	2011-04-12 11:45	Create	Action Date	04/12/2011	104438		User Change
DhsComplaintAction	2011-04-12	Create	Action	Recommendation Review	104438		User Change

	11:45						
DhsComplaintAction	2011-04-12 11:45	Create	Primary Assignment	(b)(6)	104439	(b)(6)	User Change
DhsComplaintAction	2011-04-12 11:45	Create	Action Date	04/12/2011.	104439		User Change
DhsComplaintAction	2011-04-12 11:45	Create	Action	Back from Officer	104439		User Change
DhsComplaintAction	2011-04-12 11:45	Create	Comments	short form	104439		User Change
DhsComplaintAction	2011-05-11 17:48	Create	Action	Notes	104944		User Change
DhsComplaintAction	2011-05-11 17:48	Create	Action Date	05/11/2011	104944		User Change
DhsComplaintAction	2011-05-11 17:48	Create	Comments	(b)(5)	104944		User Change
DhsComplaintAction	2011-06-03 13:53	Create	Document	CRCL Referral Assistance Form Complaint No. 11-06-ICE-0170.pdf	105140		User Change
DhsComplaintAction	2011-06-03 13:53	Create	Action Date	06/03/2011	105140		User Change
DhsComplaintAction	2011-06-03 13:53	Create	Action	Referred	105140		User Change
DhsComplaintAction	2012-09-26 16:56	Create	Action Date	09/26/2012	108430		User Change
DhsComplaintAction	2012-09-26 16:56	Create	Document	CRCL 11-06-ICE-0170 Close Letter.pdf	108430		User Change
DhsComplaintAction	2012-09-26 16:56	Create	Action	Closed - Referred/No Further Action	108430		User Change
DhsComplaintAction	2012-09-26 16:56	Create	Internal Summary	On March 29, 2011, CRCL received a complaint from (b)(6) (b)(6) Executive Director of the Connecticut Chapter of the Council on American-Islamic Relations, regarding DHS operations in Meriden, Connecticut, related to (b)(6) (b)(6) The complaint alleg	108430		User Change
				On March 29, 2011, CRCL received a complaint from an advocacy group regarding DHS			

DhsComplaintAction	2012-09-26 16:56	Create	Reporting Summary	operations in Meriden, Connecticut, related to the complainant. The complaint alleged that the complainant was pulled over by two unmarked ICE vehicles. Subsequently, ICE	108430	(b)(6)	User Change
DhsComplaintDocument	2012-05-16 10:14	Create	Document 1	AIR closing report.out	86699	(b)(6)	User Change
DhsComplaintDocument	2012-05-16 10:14	Create	Document 2	Exhibit__Portfolio.pdf	86699	(b)(6)	User Change
DhsComplaintDocument	2012-05-16 10:14	Create	Foreign Language	No	86699	(b)(6)	User Change
DhsComplaintDocument	2012-05-16 10:14	Create	Dateentered	05/16/2012	86699	(b)(6)	User Change
DhsComplaintDocument	2012-05-16 10:14	Create	Document Type	ROI	86699	(b)(6)	User Change
DhsComplaintDocument	2012-09-26 16:50	Create	Document 1	CRCL 11-06-ICE-0170 Close Letter.pdf	87964	(b)(6)	User Change
DhsComplaintDocument	2012-09-26 16:50	Create	Foreign Language	No	87964	(b)(6)	User Change
DhsComplaintDocument	2012-09-26 16:50	Create	Dateentered	09/26/2012	87964	(b)(6)	User Change
DhsComplaintDocument	2012-09-26 16:50	Create	Document Type	Closed Letter	87964	(b)(6)	User Change
DhsComplaintDocument	2011-06-03 13:50	Create	Dateentered	06/03/2011	84085	(b)(6)	User Change
DhsComplaintDocument	2011-06-03 13:50	Create	Document 1	CRCL Referral Letter Complaint No. 11-06-ICE-0170.pdf	84085	(b)(6)	User Change
DhsComplaintDocument	2011-06-03 13:50	Create	Document Type	Referral Letter	84085	(b)(6)	User Change
DhsComplaintDocument	2011-06-03 13:50	Create	Foreign Language	No	84085	(b)(6)	User Change
DhsComplaintDocument	2011-06-03 13:50	Create	Dateentered	06/03/2011	84086	(b)(6)	User Change
DhsComplaintDocument	2011-06-03 13:50	Create	Document 1	CRCL Referral Memo Complaint No. 11-06-ICE-0170.pdf	84086	(b)(6)	User Change
DhsComplaintDocument	2011-06-03 13:50	Create	Document Type	Referral Memo	84086	(b)(6)	User Change
DhsComplaintDocument	2011-06-03 13:50	Create	Foreign Language	No	84086	(b)(6)	User Change
DhsComplaintDocument	2011-04-22	Create	Document Type	Incoming Letter	83468	(b)(6)	User

	09:47					(b)(6)	Change
DhsComplaintDocument	2011-04-22 09:47	Create	Document 1	4 21 2011 (b)(6) Attorney Office email (11-06-ICE-0170).pdf	83468		User Change
DhsComplaintDocument	2011-04-22 09:47	Create	Dateentered	04/22/2011	83468		User Change
DhsComplaintDocument	2011-04-22 09:47	Create	Foreign Language	No	83468		User Change
DhsComplaintDocument	2011-04-22 09:47	Update	Document Type	Miscellaneous Material/Other	83468		User Change
DhsComplaintDocument	2011-04-25 13:28	Update	Document 2	3 30 2011 (b)(6) CAIR email to DOJ.pdf	83103		User Change
DhsComplaintDocument	2011-05-11 15:50	Update	Document 2	(b)(6) 11-06-ICE-0170, Email from CT. USAO 4-22-11.pdf	83468		User Change
DhsComplaintDocument	2011-04-06 11:54	Create	Document Type	Acknowledgement Letter	83273		User Change
DhsComplaintDocument	2011-04-06 11:54	Create	Foreign Language	No	83273		User Change
DhsComplaintDocument	2011-04-06 11:54	Create	Document 1	3.29.2011 11-06-ICE-0170 (email).pdf	83273		User Change
DhsComplaintDocument	2011-04-06 11:54	Create	Dateentered	04/06/2011	83273		User Change
DhsComplaintDocument	2011-04-01 11:11	Create	Dateentered	04/01/2011	83163		User Change
DhsComplaintDocument	2011-04-01 11:11	Create	Foreign Language	No	83163		User Change
DhsComplaintDocument	2011-04-01 11:11	Create	Document 1	3 29 2011 (b)(6) (via CAIR)_DOJ email to CRCL.pdf	83163		User Change
DhsComplaintDocument	2011-04-01 11:11	Create	Document Type	Incoming Letter	83163		User Change
DhsComplaintDocument	2011-04-01 11:11	Create	Comments	DOJ Civil Rights Division email forwarding to CRCL the 3/29/2011 email DOJ received from CAIR on behalf of (b)(6)	83163		User Change
DhsComplaintDocument	2011-04-04 15:25	Create	Dateentered	04/04/2011	83216		User Change
DhsComplaintDocument	2011-04-04 15:25	Create	Foreign Language	No	83216		User Change
DhsComplaintDocument	2011-04-04 15:25	Create	Document 1	4 1 2011 (b)(6) CRCL-DOJ email exchange (including USAO Dist of CT).pdf	83216		User Change

DhsComplaintDocument	2011-04-04 15:25	Create	Document Type	Miscellaneous Material/Other	83216	(b)(6)	User Change
DhsComplaintDocument	2011-04-04 15:25	Create	Comments	(b)(5),(b)(6)	83216		User Change
DhsComplaintDocument	2011-04-04 16:02	Create	Dateentered	04/04/2011.	83225		User Change
DhsComplaintDocument	2011-04-04 16:02	Create	Foreign Language	No	83225		User Change
DhsComplaintDocument	2011-04-04 16:02	Create	Document 1.	11-06-ICE-0170 Complaint Summary Form.docx	83225		User Change
DhsComplaintDocument	2011-04-04 16:02	Create	Document Type	Miscellaneous Material/Other	83225		User Change
DhsComplaintDocument	2011-04-05 16:29	Create	Dateentered	04/05/2011.	83250		User Change
DhsComplaintDocument	2011-04-05 16:29	Create	Foreign Language	No.	83250		User Change
DhsComplaintDocument	2011-04-05 16:29	Create	Document 1.	(b)(6) Encounters Record A098-372-615.pdf	83250		User Change
DhsComplaintDocument	2011-04-05 16:29	Create	Document Type	Miscellaneous Material/Other.	83250		User Change
DhsComplaintDocument	2011-03-30 12:05	Create	Dateentered	03/30/2011.	83103		User Change
DhsComplaintDocument	2011-03-30 12:05	Create	Foreign Language	No	83103		User Change
DhsComplaintDocument	2011-03-30 12:05	Create	Document 1.	3 29 2011 (b)(6) pdf	83103		User Change
DhsComplaintDocument	2011-03-30 12:05	Create	Document Type	Incoming Letter.	83103		User Change
DhsComplaintIssue	2011-03-30 12:08	Create	Redirect to Subject	No	12662		User Change
DhsComplaintIssue	2011-03-30 12:08	Create	(b)(5)	(b)(5)	12662		User Change
DhsComplaintIssue	2011-03-30 12:08	Create	Ongoing	No	12662		User Change

DhsComplaintIssue	2011-03-30 12:08	Create	City	Meriden	12662	(b)(6)	User Change
DhsComplaintIssue	2011-03-30 12:08	Create	State	Connecticut - CT	12662		User Change
DhsComplaintIssue	2011-03-30 12:08	Create	Incident Date	03/08/2011	12662		User Change
DhsComplaintIssue	2011-03-30 12:08	Create	Primary Issue	Yes	12662		User Change
DhsComplaintIssue	2011-09-23 12:02	Update	Situation	DHS law enforcement activity	12662		User Change
DhsComplaintIssue	2011-09-23 12:02	Update	(b)(5)	(b)(5)	12662		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	City	Hartford	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Alt Phone	860 (b)(6)	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	State	Connecticut - CT	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Prefix	Mr	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Address Line 1	(b)(6)	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Contact Type	Sender	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Other Organization	Council on American-Islamic Relations	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Phone	860 (b)(6)	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Last Name	(b)(6)	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Email	(b)(6)@CAIR.com	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	First Name	(b)(6)	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Zip Code	06103	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Organization	Other	21187		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Prefix	Mr.	21188		User Change

DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Contact Type	On Behalf Of	21188	(b)(6)	User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	Last Name	(b)(6)	21188		User Change
DhsComplaintPartiesInvolved	2011-03-30 12:07	Create	First Name	(b)(6)	21188		User Change

From: (b)(6)
To:
Cc:
Subject: RE: CRCL Complaint Number 11-06-ICE-0194
Date: Monday, April 25, 2011 2:55:44 PM

Office of Inspector General

U.S. Department of Homeland Security



**Homeland
Security**

The below information has been reviewed and is returned for whatever administrative action or inquiry you consider appropriate. Should any administrative or personnel action result from your response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

From: (b)(6)@dhs.gov]
Sent: Monday, April 18, 2011 6:15 PM
To: (b)(6)
Cc:
Subject: CRCL Complaint Number 11-06-ICE-0194

(b)(6)

Summary of new complaint for your review:

On March 31, 2011, DHS Exec Sec received correspondence from Congressman Dale Kildee on behalf of constituent (b)(6) referring complaint written by Ms. (b)(6) Mrs. (b)(6) also directly emailed her correspondence to CRCL on March 24, 2011 and faxed her correspondence to CRCL on March 31, 2011.

Allegedly, on March 24, 2011 at approximately 8:15 am, ICE agents visited her daughter's home stating that Mrs. (b)(6) husband was guilty of trafficking child pornography contraband, then the agents visited Ms. (b)(6) and searched computers belonging to her and her husband. Mrs. (b)(6) states that the agents did not find any contraband and request that the ICE agents apologize to her husband and daughter (unnamed in the correspondence). In a Privacy Release Form, dated April 6, 2011, that Ms. (b)(6) provided to Congressman Kildee to authorize him to release information to DHS regarding her complaint, Ms. (b)(6) states that ICE agents had no search warrant, no evidence of wrongdoing, and no reasonable suspicion for those searches.

Thank you.

(b)(6)

Policy Advisor

Office for Civil Rights and Civil Liberties

U.S. Department of Homeland Security

202-357-(b)(6)

(b)(6) [@hq.dhs.gov](mailto:(b)(6)@hq.dhs.gov)

(b)(6)

From: (b)(6) (b)(6)
Sent: Thursday, March 24, 2011 5:29 PM
To: CRCL
Subject: complaint agasint Michigan Homeland Security ICE agents

Categories: Printed



Department of Homeland Security (DHS)
Office for Civil Rights and Civil Liberties

Civil Rights Complaint

Fillable Version (last modified 12/13/2010)

CRCL Mission:

The DHS Office for Civil Rights and Civil Liberties (CRCL) supports the Department as it secures the nation while preserving individual liberty, fairness, and equality under the law. We investigate claims of civil rights and civil liberties abuses, to help DHS improve protections and programs.

Do you have a DHS civil rights or civil liberties complaint? If you believe that DHS personnel or a DHS program or activity has violated your rights, we want to hear from you. Fill out this form, or write us an email or letter.

In connection with a DHS program, activity, or policy, have you experienced:

- Discrimination based on your race, ethnicity, national origin, religion, gender, or disability? (Note: do not use this form to make a complaint about employment discrimination; see www.dhs.gov/eeo.)
- Violation of your rights while in immigration detention or as a subject of immigration enforcement?
- Discrimination or inappropriate questioning related to entry into the United States?
- Violation of your right to due process, such as your right to timely notice of charges or access to your lawyer?
- Violation of the Violence Against Women's Act confidentiality requirements?
- Physical abuse or any other type of abuse inflicted upon you?
- Any other civil rights or civil liberties violation related to a DHS program or activity?

Notes on Confidentiality and Anonymity:

- A) You may remain anonymous by not filling in your name, below. However, CRCL may not be able to investigate your complaint unless you provide enough information to conduct an investigation.
- B) Disclosure of the information you provide, including your identity, is on a "need-to-know" basis, and is discussed in the Privacy Statement at the end of this document. **IF YOU CHECK THE BOX BELOW, WE WILL NOT DISCLOSE YOUR IDENTITY TO OTHER OFFICES, IN OR OUT OF DHS (unless it is necessary for investigation of criminal misconduct). Note, however, that this will in many situations make it very difficult or impossible, practically speaking, for us to investigate the allegations you raise.**
- ☐ I do NOT want CRCL to disclose my name to other offices, and understand this decision will often make it impossible for an investigation to take place.
- C) Reprisal against complainants to CRCL is unlawful; if you feel you have been a victim of reprisal, CALL US, 1-866-644-8360.

Complaint Information

If you don't speak/write English, CRCL has access to interpreters and can talk to you in any language.

① Information about the person who experienced the civil rights/civil liberties violation

Facility name

Facility address

☐ Check here if you are represented by an attorney in this matter, if so please provide the attorney's name and contact information _____

② Are you filling in this complaint form on behalf of another individual? If yes, please provide your information.

Name: (b)(6) _____
First Last Job title

Organization (if any): _____

Phone #: Cell: _____ Home: _____ Work: _____

Mailing Address: (b)(6) Millington, MI 48746
PO Box or Street address City State Zip

③ What happened? Describe your complaint. Give as much detail about your experience as possible.

agents from Michigan's Homeland Security office wasted our time this morning, cost my husband a day of work, searched our computer for "contraband" - which after they'd already been here an hour we learn is child pornography. They found NOTHING, no surprises there, nothing to find, no laws broken, however that did not stop them from first going to my daughter's home, scaring her to death and putting her into a breakdown. They told her my husband was guilty - not suspected, not accused, not being investigated - GUILTY of trafficking in child internet pornography. Further they informed her that our grandson can have no contact with my husband, that the child can no longer get off the bus at our home, that they would be reporting the child's contact with my husband to the local school district and to child protective services. Homeland Security has no case against us, we have NEVER dealt in child pornography, they have no right to threaten my daughter and had NO right whatsoever to go to her home and inform her that my husband was guilty of a crime they had not even investigated yet. They had no right to threaten her with child protective services investigation, no right to contact the local school district. Homeland Security is guilty of slander, intimidation, coercion, and deformation of character. i have filed a complaint with the ACLU, my congressmen, senators, attorney general and the white house. I will keep complaining until my daughter and my husband both receive apologies. These agents had no right to go to my daughter's home and spread lies, no right to scare my grandson, no right to threaten my rights as a grandparent nor my husbands. I have called the published number for the Detroit office only to reach the private cell phone belonging to another agent who first hung up on me, then laughed at my complaint during my second call, now will not answer my calls and did not bother to have "someone" call me back. This is the most unprofessional branch of government in existence. I am still mortified that it required 4 agents and 2 vehicles to question my husband and myself, what a total WASTE of tax payer dollars and to imply that this has something to do with identify theft and how i should check our credit cards and credit score... well i did and obviously it's not identify theft and obviously the agents had no idea what they were looking for nor did they have any respect for private citizens or their rights or due process or civil rights. I am furious that these men believe they can threaten

When did this happen? If ongoing, please indicate when the problem began.

(If it happened on more than one date, list all dates):

03/24/2011 this morning about 8:15am when we returned from having blood drawn for upcoming doctor's appointment. i have no idea if this is "ongoing" since they failed to find any evidence against us and i have no idea when it began, however my complaint is just starting.

Where did this happen?

Place *(for example, name the detention facility, airport, other)*: at MY private residence (b)(6)

City: Millington State or Country: MI 48746

④ Who treated you unfairly?

An employee, contractor, or officer of *(check as many as apply)*:

- | | |
|---|---|
| ☐ Citizenship and Immigration Services (USCIS) | ☐ Other DHS program <i>(specify)</i> : _____ |
| ☐ Customs and Border Protection (CBP)* | |
| ☐ Customs Officer | ☐ Not sure which DHS office |
| ☐ Border Patrol Agent | ☐ Non-DHS employee working under the authority |
| ☐ Federal Emergency Management Agency (FEMA) | of DHS (e.g., 287g officer) |
| ☒ Immigration and Customs Enforcement (ICE) | specify: _____ |
| ☐ Secret Service (USSS) | |
| ☐ Transportation Security Administration (TSA)* | |
| ☐ U.S. Coast Guard (USCG) | |

*If your complaint is about an incident at an airport, train station, or border crossing, you may also file a complaint with the Department of Homeland Security's Traveler Redress Inquiry Program (TRIP). TRIP and this Office will review your complaint together, resulting in a faster response. Go to: www.dhs.gov/trip.

⑤ List anyone else who may have seen or heard what happened.

(If you do not know their names, provide whatever details you can)

Names (or other information, e.g., agency): _____

Mailing Address: _____
PO Box or Street address City State or Country Zip

Phone No.: _____ Email: _____

Names (or other information, e.g., agency): _____

Mailing Address: _____
PO Box or Street address City State or Country Zip

Phone No.: _____ Email: _____

Continue on an additional page, if needed.

⑥ Have you contacted any other DHS component or other federal, state, or local government agency or court about this complaint?

☒ Yes: Agency/Office/Court Michigan State Police, but they do not care and refused to send an officer. Date: 03/24/2011

☐ No

If so, has anyone responded to your complaint?

☐ Yes ☒ No

If Yes, describe what has been done to respond to your complaint:

Continue on an additional page, if needed.

⑦ Is there any other information you want us to know about or consider?

My grandson is 5 years old, he did not need to be awoken by Homeland Security agents pounding on the door of his home. His home was not being investigated. He is a child and Homeland Security has no right to say he can not visit his grandparents home. They have no right to terrify him or threaten his mother to the point where she is now pulling him out of the public schools. Homeland Security is depriving my grandson of an education with their unlawful threats and inappropriate behavior.

Continue on an additional page, if needed.

- ⑧ If you are not proficient in English, please indicate the language in which you prefer we communicate with you.
-

- ⑨ If you have problems understanding this form or any other question, contact CRCL:

E-mail: CRCL@dhs.gov

Phone: Local: 202-401-1474 or

Toll Free: 866-644-8360

TTY: Local TTY: 202-401-0470

Toll Free TTY: 866-644-8361

Fax: 202-401-4708

By U.S. Postal Service:

Department of Homeland Security

CRCL/Compliance Branch

245 Murray Lane, SW

Building 410, Mail Stop #0190

Washington, DC 20528

Note: Because of security measures, it can take up to 4 weeks for us to receive U.S. mail.

- ⑩ Please attach or send all information that supports your complaint, such as documents, photos, medical records, grievances, or witness statements.

Submit copies, not originals; put your name and the date of this complaint on each document. (Fax to: 202-401-4708, or email scans of your documents to CRCL@dhs.gov, or mail to the address listed above.)

Keep a copy of this complaint for your records.

Privacy Act Statement

Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, the Office for Civil Rights and Civil Liberties (CRCL) is authorized to investigate complaints and information from the public about possible violations of civil rights or civil liberties related to DHS employees, programs, or activities. A federal law, called the Privacy Act, says we must explain how we protect your information while processing your complaint.

If your complaint is more appropriately handled by a different federal office, we will refer it to that office. In order to investigate your complaint, CRCL will disclose the information regarding your complaint to other appropriate DHS offices, including the Office of the Inspector General. CRCL may also disclose certain information from your complaint if we are required by law to do so or if there is no privacy impact. For example, we send reports to Congress every three months about complaints submitted by the public. Those reports describe the **types** of complaints, and **do not include personal information**. To read our past reports, go to www.dhs.gov/CRCL.

To learn more about the Privacy Act go to the Federal Information Center, www.pueblo.gsa.gov.

(b)(6)

From: (b)(6)
Sent: Thursday, March 31, 2011 3:28 PM
To: CRCL
Subject: FW: HEADS UP: CONGRESSIONAL Kildee re: Constituent complaint against ICE - [ESEC Workflow # 900643]
Attachments: 900643 attachment 11-1469 Kildee 03.29.11.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

New Congressional correspondence forwarded to CRCL by DHS Exec Sec:

correspondence from Congressman Dale Kildee on behalf of constituent (b)(6) referring complaint written by Ms. (b)(6)

Thanks,

(b)(6)

-----Original Message-----

From: (b)(6)
Sent: Thursday, March 31, 2011 3:24 PM
To: Schlanger, Margo; Kessler, Tamara; Gersten, David; Blumberg, Jeffrey; (b)(6)
Cc: (b)(6)
Subject: HEADS UP: CONGRESSIONAL Kildee re: Constituent complaint against ICE - [ESEC Workflow # 900643]

The attached will be assigned to CRCL to reply direct once a release form has been obtained. No official deadline as of yet.

Sincerely,

(b)(6)

Correspondence Analyst
U.S. Department of Homeland Security
Office for Civil Rights and Civil Liberties
(202) (b)(6) Phone
(202) (b)(6) Mobile
(202) 357-1196 Fax

-----Original Message-----

From: (b)(6) [dhs.gov]
Sent: Thursday, March 31, 2011 3:14 PM
To: CRCL Exec Sec
Subject: Information Copy from (b)(6) for ESEC Workflow # 900643 (Contact 900643) (Intranet Quorum IMA002955896)

CRCL, FYI OLA is assisting us in obtaining privacy release for the constituent. Following that, the WF will be reassign to you for reply direct action. Thank you.
<https://IQ.dhs.gov/iq/workflowhome.aspx?showfolder=workflow&showcontent=ID900643&iAccount=IQ>

EDUCATION AND LABOR
CHAIRMAN: EARLY CHILDHOOD, ELEMENTARY
AND SECONDARY EDUCATION
HEALTH, EMPLOYMENT, LABOR, AND PENSIONS

CO-CHAIR:
CONGRESSIONAL AUTOMOTIVE CAUCUS
CONGRESSIONAL NATIVE AMERICAN CAUCUS

Congress of the United States
House of Representatives

DALE E. KILDEE
5TH DISTRICT, MICHIGAN

NATURAL RESOURCES
NATIONAL PARKS, FORESTS,
AND PUBLIC LANDS
FISHERIES, WILDLIFE AND OCEANS

March 29, 2011

To: Mr. Nelson Peacock
Acting Assistant Secretary for Legislative Affairs
Department of Homeland Security
301 7th Street, SW
Mail Stop 0501
Washington, DC 20528-0001

From: Congressman Dale E. Kildee
Attn: Barbara Donnelly
916 Washington Avenue, Suite 205
Bay City, MI 48708

Constituent: (b)(6)

I am faxing a complaint from (b)(6) regarding the recent visit to her home by ICE agents.

If you have any questions please contact me at 989 (b)(6) by fax at 989-891-0994 or via e-mail at (b)(6)@mail.house.gov.

Total Pages in Fax: 7

Office of Legislative Affairs

MAR 29 2011

2107 FAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515-2209
(202) 225-3611
e-mail: dkildee@mail.house.gov
website: www.house.gov/kildee

432 NORTH SAGINAW, SUITE 410
FLINT, MI 48502
(810) 239-1437
TOLL FREE TO FLINT OFFICE
1-800-662-2685

615 NORTH WASHINGTON AVENUE
SUITE 401
SAGINAW, MI 48607
(989) 755-6904

916 WASHINGTON AVENUE, SUITE 205
BAY CITY, MI 48708
(819) 891-0200

Printed on Recycled Paper.

pat 3/24/11

*95-Y 200:3044

:DI

TO:

P.27

Mar 28 11 07:35a

MAR-28-2011 11:02:21

p.1



Department of Homeland Security (DHS)
Office for Civil Rights and Civil Liberties

Civil Rights Complaint

Fileable Version (last modified 12/13/2010)

CRCL Mission:

The DHS Office for Civil Rights and Civil Liberties (CRCL) supports the Department as it secures the nation while preserving individual liberty, fairness, and equality under the law. We investigate claims of civil rights and civil liberties abuses, to help DHS improve protections and programs.

Do you have a DHS civil rights or civil liberties complaint? If you believe that DHS personnel or a DHS program or activity has violated your rights, we want to hear from you. Fill out this form, or write us an email or letter.

In connection with a DHS program, activity, or policy, have you experienced:

- Discrimination based on your race, ethnicity, national origin, religion, gender, or disability? (Note: do not use this form to make a complaint about employment discrimination; see www.dhs.gov/eso.)
- Violation of your rights while in immigration detention or as a subject of immigration enforcement?
- Discrimination or inappropriate questioning related to entry into the United States?
- Violation of your right to due process, such as your right to timely notice of charges or access to your lawyer?
- Violation of the Violence Against Women's Act confidentiality requirements?
- Physical abuse or any other type of abuse inflicted upon you?
- Any other civil rights or civil liberties violation related to a DHS program or activity?

Notes on Confidentiality and Anonymity:

- A) You may remain anonymous by not filling in your name, below. However, CRCL may not be able to investigate your complaint unless you provide enough information to conduct an investigation.
- B) Disclosure of the information you provide, including your identity, is on a "need-to-know" basis, and is discussed in the Privacy Statement at the end of this document. **IF YOU CHECK THE BOX BELOW, WE WILL NOT DISCLOSE YOUR IDENTITY TO OTHER OFFICES, IN OR OUT OF DHS (unless it is necessary for investigation of criminal misconduct).** Note, however, that this will in many situations make it very difficult or impossible, practically speaking, for us to investigate the allegations you raise.
- ☐ I do NOT want CRCL to disclose my name to other offices, and understand this decision will often make it impossible for an investigation to take place.
- ☐ I do NOT want CRCL to disclose my name to other offices, and understand this decision will often make it impossible for an investigation to take place.

Complaint Information

CRCL has access to interpreters and can talk to you in any language.

① Information about the person who experienced the civil rights/civil liberties violation

(fill in what you can)

Name: (b)(6) (b)(6)
 and (b)(6) Last
 Phone #: Cell: 989 (b)(6) Home: 989 (b)(6) Work: _____
 Please note that we may contact you at the provided numbers.
 Mailing Address: (b)(6) Millington, MI 48748
 on any or Street address City State Zip
 Date of Birth: (b)(6) Email (optional): (b)(6)
 Alien Registration #: (if you have one and it's available): _____

1

P.272

(b)(6)

To:

(b)(6)

MAR-28-2011 11:59 FROM: HONORABLE KILLDEE

X96-R 000:394d

DI

(b)(6)

FAX

MAR-29-2011 11:21 PM

Mar 28 11 07:35a

(b)(6)

(b)(6)

p.2

☐ Check here if you are in detention now.

Which facility? _____

Facility name

Facility address

☐ Check here if you are represented by an attorney in this matter. If so please provide the attorney's name and contact information _____

② Are you filling in this complaint form on behalf of another individual? If yes, please provide your information.

Name: (b)(6)

First

Last

Job title

Organization (if any): _____

Phone #: Cell: _____

Home: _____

Work: _____

Mailing Address: (b)(6)

Vilmon, MI 46740

PO Box or Street address

City

State

Zip

① What happened? Describe your complaint. Give as much detail about your experience as possible.

agents from Michigan's Homeland Security office wasted our time this morning, cost my husband a day of work, searched our computer for "contraband" - which after they'd already been here an hour we learn is child pornography. They found NOTHING, no surprises there, nothing to find, no laws broken, however that did not stop them from first going to my daughter's home, scaring her to death and putting her into a breakdown. They told her my husband was guilty - not suspected, not accused, not being investigated - GUILTY of trafficking in child internet pornography. Further they informed her that our grandson can have no contact with my husband, that the child can no longer get off the bus at our home, that they would be reporting the child's contact with my husband to the local school district and to child protective services. Homeland Security has no case against us, we have NEVER dealt in child pornography, they have no right to threaten my daughter and had NO right whatsoever to go to her home and inform her that my husband was guilty of a crime they had not even investigated yet. They had no right to threaten her with child protective services investigation, no right to contact the local school district. Homeland Security is guilty of slander, intimidation, coercion, and defamation of character. I have filed a complaint with the ACLU, my congressman, senators, attorney general and the white house. I will keep complaining until my daughter and my husband both receive apologies. These agents had no right to go to my daughter's home and spread lies, no right to scare my grandson, no right to threaten my rights as a grandparent nor my husbands. I have called the published number for the Detroit office only to reach the private cell phone belonging to another agent who first hung up on me, then laughed at my complaint during my second call, now will not answer my calls and did not bother to have "someone" call me back. This is the most unprofessional branch of government in existence. I am still mortified that it required 4 agents and 2 vehicles to question my husband and myself, what a total WASTE of tax payer dollars and to imply that this has something to do with identity theft and how I should check our credit cards and credit score... well I did and obviously it's not identity theft and obviously the agents had no idea what they were looking for nor did they have any respect for private citizens or their rights or due process or civil rights. I am furious that these men believe they can threaten my daughter and my grandson.

2

P.3/12

(b)(6)

To:

(b)(6)

MAR-29-2011 11:09 FROM: JON DYLE KILDEE

When did this happen? If ongoing, please indicate when the problem began.

(If it happened on more than one date, list all dates):

03/24/2011 this morning about 8:15am when we returned from having blood drawn for upcoming doctor's appointment. I have no idea if this is "ongoing" since they failed to find any evidence against us and I have no idea when it began, however my complaint is just starting.

Where did this happen?

Place (for example, name the detention facility, airport, other): at MY private residence (b)(6)

City: Milington State or Country: MI 48746

④ Who treated you unfairly?

An employee, contractor, or officer of (check as many as apply):

☐ Citizenship and Immigration Services (USCIS)

☐ Other DHS program (specify): _____

☐ Customs and Border Protection (CBP)*

☐ Customs Officer

☐ Not sure which DHS office

☐ Border Patrol Agent

☐ Non-DHS employee working under the authority

☐ Federal Emergency Management Agency (FEMA)

of DHS (e.g., 287g officer)

specify: _____

☒ Immigration and Customs Enforcement (ICE)

☐ Secret Service (USSS)

☐ Transportation Security Administration (TSA)*

☐ U.S. Coast Guard (USCG)

*If your complaint is about an incident at an airport, train station, or border crossing, you may also file a complaint with the Department of Homeland Security's Traveler Redress Inquiry Program (TRIP). TRIP and this Office will review your complaint together, resulting in a faster response. Go to: www.dhs.gov/trip

⑤ List anyone else who may have seen or heard what happened.

(If you do not know their names, provide whatever details you can)

Names (or other information, e.g., agency): _____

Mailing Address: _____
PO Box or Street address City State or Country Zip

Phone No.: _____ Email: _____

Names (or other information, e.g., agency): _____

Mailing Address: _____
PO Box or Street address City State or Country Zip

Phone No.: _____ Email: _____

Continue on an additional page, if needed.

MAR-29-2011 14:24 FROM:

TO: (b)(6)

P.5/7

x96=8 500:350d

:01

(b)(6)

FXJ

MAR-29-2011 12:21PM

Mar 26 11 07:36a

(b)(6)

(b)(6)

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⑥ Have you contacted any other DHS component or other federal, state, or local government agency or court about this complaint?

☒ Yes: Agency/Office/Court Venue State Police, but they do not care and refused to send an officer. Date: 03/24/2011

☐ No

If so, has anyone responded to your complaint?

☐ Yes ☒ No

If Yes, describe what has been done to respond to your complaint:

Continue on an additional page, if needed.

⑦ Is there any other information you want us to know about or consider?

My grandson is 5 years old, he did not need to be awoken by Homeland Security agents pounding on the door of his home. His home was not being investigated. He is a child and Homeland Security has no right to say he can not visit his grandparents home. They have no right to terrify him or threaten his mother to the point where she is now pulling him out of the public schools. Homeland Security is depriving my grandson of an education with their unlawful threats and inappropriate behavior.

Continue on an additional page, if needed.

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P.5/12

(b)(6)

(b)(6)

MAR-29-2011 11:10 FROM: HON DALE KILDEE

- ⑧ If you are not proficient in English, please indicate the language in which you prefer we communicate with you.

- ⑨ If you have problems understanding this form or any other question, contact CRCL:

E-mail: CRCL@dhs.gov
 Phone: Local: 202-401-1474 or
 Toll Free: 866-844-8360
 TTY: Local TTY: 202-401-0470
 Toll Free TTY: 866-844-8361
 Fax: 202-401-4705

By U.S. Postal Service:
 Department of Home and Security
 CRCL/Compliance Branch
 245 Murray Lane, SW
 Building 413, Mail Stop #0180
 Washington, DC 20528

Note: Because of security measures, it can take up to 4 weeks for us to receive U.S. mail.

- ⑩ Please attach or send all information that supports your complaint, such as documents, photos, medical records, grievances, or witness statements.

Submit copies, not originals; put your name and the date of this complaint on each document. (Fax to: 202-401-4705, or email scans of your documents to CRCL@dhs.gov, or mail to the address listed above.)

Keep a copy of this complaint for your records.

Privacy Act Statement

Under 5 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, the Office for Civil Rights and Civil Liberties (CRCL) is authorized to investigate complaints and information from the public about possible violations of civil rights or civil liberties related to DHS employees, programs, or activities. A federal law, called the Privacy Act, says we must explain how we protect your information while processing your complaint.

If your complaint is more appropriately handled by a different federal office, we will refer it to that office. In order to investigate your complaint, CRCL will disclose the information regarding your complaint to other appropriate DHS offices, including the Office of the Inspector General. CRCL may also disclose certain information from your complaint if we are required by law to do so or if there is no privacy impact. For example, we send reports to Congress every three months about complaints submitted by the public. Those reports describe the types of complaints, and do not include personal information. To read our past reports, go to www.dhs.gov/CRCL.

To learn more about the Privacy Act go to the Federal Information Center, www.ouello.naa.gov.

E-Mail Viewer

Message

Details

Attachments

Headers

Source

[HTML](#)

From: "webforms@kildcoforms.house.gov" <webforms@kildcoforms.house.gov>

Date: 3/24/2011 12:46:17 PM

To: (b)(6)@mail.house.gov>

Cc:

Subject: Contact Form

<APP>CUSTOM

<PREFIX>Mr.</PREFIX>

<FIRST>(b)(6)</FIRST>

<MIDDLE>(b)(6)</MIDDLE>

<LAST>(b)(6)</LAST>

<ADDR1>(b)(6)</ADDR1>

<CITY>millington</CITY>

<STATE>MI</STATE>

<ZIP>48746</ZIP>

<PHONE>(b)(6)</PHONE>

<EMAIL></EMAIL>

<ISSUE>OTHER- NOT LISTED</ISSUE>

<MSG>we just had homeland security in our home, accusing us of having "contraban"...an hour and a half later after going thru our computers, amazingly they could not find anything, NOTHING!! they were looking for child pornography. they showed up at our daughters, informed her that we were guilty of this crime BEFORE they came here, told her she could not allow our grandchildren contact with us or to be at our home - i watch them so she can work - told her that they had PROOF of this crime and that they were contacting the school AND reporting her to child protective services for investigation. We have done NOTHING wrong, have not committed any crime, they did not find evidence of any crime, told us to check our credit reports & credit card records and left! i have called the office in Detroit only to be hung up on and laughed at, no one returns my calls, yet my daughter is being investigated & i can not see my grandkids for what? Paying MY taxes?? for NOT breaking any

laws? i can not afford an attorney, i am on disability, i have contacted the ACLU and i want awnswers. what is wrong with these people? no proof of any crime yet we are guilty because they feel like costing us our slim life savings! we will loose everything in this i am certain, but most importantly we are being deprived of our grandchildren who are the only ones who matter in this whole twisted Homeland security fantasy. Our son is a senior in high school, what is this going to do to him when it's published in the local newspaper? Homeland security is ruining our lives and they do not care, they have no proof of anything, we did nothing and they have already destroyed our family for their own sick ammusment.</MSG>

</APP>

Close

http://mi05:800/ig/view_email_2.aspx?rid=2366656&old=102957&did=&from_ser=&from_... 3/24/2011

P.7/12

(b)(6)

To

(b)(6)

MAR-29-2011 11:18 FROM: KILDEE

(b)(6)

From: (b)(6),(b)(7)(C)@dhs.gov]
Sent: Thursday, March 31, 2011 10:28 AM
To: JOINT INTAKE
Cc: CRCL; (b)(6),(b)(7)(C)
Subject: Civil Rights Complaint
Attachments: Civil Rights Complaint.pdf

Importance: High

All,

On March 26, 2011, the FBI received a Department of Homeland Security (DHS) form that was to be directed to the Office for Civil Rights and Civil Liberties. On March 31, 2011, I was directed to send the attached complaint to the Joint Intake Center (JIC) and copy the Civil Rights and Civil Liberties (CRCL) unit. If you have any questions please feel free to contact me.

(b)(6),(b)(7)(C)

Assistant Special Agent in Charge
Homeland Security Investigations
Detroit, Michigan 48226
Cell: 313. (b)(6),(b)(7)(C)
Work: 313. (b)(6),(b)(7)(C)

Email: (b)(6),(b)(7)(C)@DHS.gov

(b)(6)

From: (b)(6)
Sent: Thursday, April 07, 2011 3:35 PM
To: CRCL
Subject: FW: CONGRESSIONAL Kildee re: Constituent complaint against ICE - DUE COB 4/19
Attachments: CONGRESSIONAL Kildee re: Constituent complaint against ICE - DUE COB 4/19
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: Printed, Saved

Attached records for new Contact/Correspondence matter. Complainant name is (b)(6) Congressman Dale E. Kildee to DHS Office of Legislative Affairs wrote on behalf of Ms. (b)(6)

I have informed (b)(6) that I will take the lead on preparing a response letter.

Thanks,

(b)(6)

202-357-

(b)(6)

(b)(6)

[@hq.dhs.gov](mailto:(b)(6)@hq.dhs.gov)

(b)(6)

Subject: CONGRESSIONAL Kildee re: Constituent complaint against ICE - DUE COB 4/19
Due Date: Tuesday, April 19, 2011

Status: Not Started
Percent Complete: 0%

Total Work: 0 hours
Actual Work: 0 hours

Owner: (b)(6)
Requested By: CRCL Exec Sec

Lead: Compliance (originally sent to Jeff, (b)(6))
Cc: (b)(6) Tamara, David, Margo

Please let me know who will actually be leading this reply. The due date provided is an "internal" due date to allow sufficient time for CRCL clearance.



900643 attachment 900643 attachment
11-1469 Kild... kildee Pr fo...

(b)(6)

-----Original Message-----

From: (b)(6)@dhs.gov
Sent: Thursday, April 07, 2011 1:23 PM
To: CRCL Exec Sec
Subject: Workflow Routing Alert (Contact 900643) (Intranet Quorum IMA002964920)

User (b)(6) has queued the following Workflow for The Honorable Dale E. Kildee, People ID #7006096, to you and others with the Routing Note:
CRCL: Please see attachments 1 and 2 and reply direct by 4/21. Thanks.
<https://iQ.dhs.gov/iq/workflowhome.aspx?showfolder=workflow&showcontent=ID900643&iAccount=IQ>

-----Original Message-----

From: (b)(6)@dhs.gov
Sent: Thursday, March 31, 2011 3:14 PM
To: CRCL Exec Sec

Subject: Information Copy from Nenad Filipovic for ESEC Workflow # 900643 (Contact 900643) (Intranet Quorum IMA002955896).

CRCL, FYI OLA is assisting us in obtaining privacy release for the constituent. Following that, the WF will be reassign to you for reply direct action. Thank you.

<https://iq.dhs.gov/iq/workflowhome.aspx?showfolder=workflow&showcontent=ID900643&iAccount=IQ>

Apr 06 11 11 31a

(b)(6)

(b)(6)

p.1

ATTN:
Barbara Donnelly
Congressman Dale E. Kildee (ME-05)



Congress of the United States
House of Representatives

(b)(6)

SE FORM

I, _____ (print your name)

File Number unknown - Homeland Security will NOT tell me!

Do hereby authorize Homeland Security
to release all necessary and pertinent information to Congressman Dale E. Kildee and his
staff regarding the matter described below. Please give a brief description of your request.
Attach a second sheet if more space is needed.

March 24th 2011 when Homeland Security ICE
agents first went to My daughter's home and told her
AND her fiancé that my husband and I were "IN
CUSTODY AND CHARGED with Child Pornography
possession AND Distribution" and further informed
them that they were being REPORTED to child protective
services for allowing our grandson to have contact with us
and visit our home. AFTER this Homeland Security Agents
visited our home, entered it after I told them I didn't want
them in my home, went thru our computer harddrive looking
for contraband AND found NOTHING - wasted
1/2 my day, cost my husband a day of work, and did
all this in front of my son, one of his High School friends
and our neighbors! No search warrant, no evidence of any
wrong doing, no reasonable suspicion - this was a simple
INVASION of our privacy, a violation of our civil rights
AND flat out slander.

(b)(6)

Signed _____

Date 4-6-2011

ATE

Received

Office of Legislative Affairs

APR - 7 2011

P.1/1

(b)(6)

TO:

APR-07-2011 10:18 FROM:



Homeland
Security

August 22, 2011

(b)(6)

Millington, Michigan 48746

Re: CRCL Complaint No. 11-06-ICE-0194

Dear Ms. (b)(6)

On March 31, 2011, the Office for Civil Rights and Civil Liberties (CRCL) received a complaint from you, via the office of Congressman Dale E. Kildee, raising concerns about interactions your family had with Immigration and Customs Enforcement (ICE) in Michigan on March 24, 2011. Your complaint alleges that ICE agents told your daughter and her family that you and your husband were charged with the trafficking of child pornography. Additionally, your complaint alleges that ICE told your daughter that she would be reported to child protective services for allowing your husband to be a caretaker for her minor son. CRCL inquired with ICE regarding your allegations and ICE provided the response below.

ICE acknowledged visiting your home and the home of your daughter on March 24, 2011. They indicated that they interviewed your husband and also discussed issues related to risks of child endangerment with your daughter. Based upon our review of the ICE response, we are unable to substantiate your allegations. ICE's investigation into the allegations of trafficking in child pornography is ongoing.

To conclude, we believe that ICE has adequately addressed your concerns. If you continue to have concerns that involve civil rights or civil liberties, you may contact us at that time. We thank you again for your complaint; inquiries like this help the Department of Homeland Security meet its obligation to protect civil rights and civil liberties.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jeffrey S. Blumberg".

Jeffrey S. Blumberg
Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Copy to:

Congressman Dale E. Kildee
U.S. House of Representatives
927 Washington Avenue, Suite 205
Bay City, Michigan 48708



Homeland
Security

April 18, 2011

The Honorable Dale E. Kildee
U.S. House of Representatives
927 Washington Avenue, Suite 205
Bay City, Michigan 48708

Attention: Barbara Donnelly

Re: DHS CRCL Complaint No. 11-06-ICE-0194

Dear Representative Kildee:

Thank you for your March 29, 2011 letter to the Acting Assistant Secretary for Legislative Affairs for the U.S. Department of Homeland Security (DHS), on behalf of your constituent, Ms. (b)(6). Your correspondence was referred to the DHS Office for Civil Rights and Civil Liberties (CRCL) for response. Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, CRCL has the responsibility to review and assess complaints against Department of Homeland Security employees and officials concerning violations of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion. In her correspondence, Ms. (b)(6) alleges that U.S. Immigration and Customs Enforcement (ICE) personnel in Michigan engaged in improper actions during their visits to the homes of Ms. (b)(6) daughter and Ms. (b)(6) and her husband, on March 24, 2011.

Initially, CRCL will send Ms. (b)(6) complaint to the DHS Office of the Inspector General for review. If the Inspector General declines to accept the complaint, it will be returned to CRCL for an appropriate response. Once CRCL opens a formal complaint, either we or the appropriate DHS component will conduct an investigation into the concerns raised. CRCL will contact Ms. (b)(6) with the anticipated course of investigation for her complaint and will notify her of the outcome.

Please be advised that our complaint process does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on Ms. (b)(6) behalf. Instead, we use complaints like hers to find and address problems in DHS policy and its implementation. If Ms. (b)(6) believes her rights have been violated, she may wish to consult an attorney. There may be time limitations that govern how quickly she needs to act to protect her interests.

If Ms. (b)(6) has additional information that she would like CRCL to review, she may submit the information to CRCL by email at crcl@dhs.gov, by facsimile at 202-401-4708, or by U.S. mail to the following address:

Department of Homeland Security
Office for Civil Rights and Civil Liberties
Compliance Branch
245 Murray Lane, SW, Bldg. 410, MS 0190
Washington, DC 20528

For additional information about CRCL's roles and responsibilities, please see our website at <http://www.dhs.gov/crcl>. When communicating with CRCL about this matter, please include the complaint number noted at the top of this letter.

Thank you for bringing this matter to our attention. Communications like yours are essential to our ability to carry out our role of supporting the Department's mission to secure the nation while preserving individual liberty, fairness, and equality under the law. We look forward to working with Ms. Stolz to address her concerns. If you or Ms. Stolz have questions or concerns, please do not hesitate to contact me in writing or by phone at 866-644-8360, 866-644-8361 (TTY).

Sincerely,



Jeffrey S. Blumberg
Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Copy to:

(b)(6)

Millington, Michigan 48746

Privacy Act Statement

Under 5 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, the Office for Civil Rights and Civil Liberties (CRCL) is authorized to investigate complaints and information from the public about possible violations of civil rights or civil liberties related to DHS employees, programs, or activities. A federal law, called the Privacy Act, says we must explain how we protect your information while processing your complaint. CRCL may disclose certain information from your complaint if we are required by law to do so or if there is no privacy impact. For example, we send reports to Congress every three months about complaints submitted by the public. Those reports describe the types of complaints, and do not include personal information. To read our past reports, go to www.dhs.gov/CRCL. To learn more about the Privacy Act, go to the Federal Information Center, www.pueblo.gsa.gov.

(b)(6)

From: (b)(6)
Sent: Thursday, May 12, 2011 4:14 PM
To: Blumberg, Jeffrey
Cc: Kessler, Tamara
Subject: RE: Re: CRCL Complaint No. 11-06-ICE-0194
Attachments: Kildee congressional.pdf; 900643 attachment kildee Pr form.pdf

Importance: High

Now that I have all the information, would you consider making this (b)(5)

(b)(5)

(b)(6)

Compliance Investigator
U.S. Department of Homeland Security Headquarters
Washington, DC

(202) (b)(6) Office phone

(202) (b)(6) BB phone (when on travel only)

From: (b)(6)
Sent: Thursday, May 12, 2011 4:10 PM
To: Kessler, Tamara; Blumberg, Jeffrey
Subject: RE: Re: CRCL Complaint No. 11-06-ICE-0194

Ignore my earlier email. Not all the complaint attachments were uploaded to the system and the complaint file was missing from the storage room, so I did not have the complete story. I have since located those items. Thanks.

(b)(6)

Compliance Investigator
U.S. Department of Homeland Security Headquarters
Washington, DC

(202) (b)(6) Office phone

(202) (b)(6) BB phone (when on travel only)

From: (b)(6)
Sent: Wednesday, May 11, 2011 2:57 PM
To: Kessler, Tamara; Blumberg, Jeffrey
Subject: Re: CRCL Complaint No. 11-06-ICE-0194

Tamara and Jeffrey –

(b)(5)

(b)(5)

(b)(6)

Compliance Investigator
U.S. Department of Homeland Security Headquarters
Washington, DC
(202) (b)(6) Office phone
(202) (b)(6) BB phone (when on travel only)

(b)(6)

From: (b)(6)
Sent: Monday, April 18, 2011 8:53 AM
To: (b)(6), (b)(7)(C)
Subject: FW: CONGRESSIONAL Kildee re: Constituent complaint against ICE - DUE COB 4/19
Attachments: 900643 attachment 11-1469 Kildee 03.29.11.pdf; 900643 attachment kildee Pr form.pdf

Good morning, (b)(6), (b)(7)(C)

Have you received any information on what action, if any, the JIC/ICE have taken on the attached matter? If not, can you please follow up at your earliest convenience?

The JIC received a copy of (b)(6) correspondence (completed on the CRCL Complaint Submission Form) on 3/31/2011 from (b)(6), (b)(7)(C) ASAC of ICE Homeland Security Investigations in Detroit. ASAC (b)(6), (b)(7)(C) said that the FBI had received the correspondence, and that she was directed on 3/31 to send it to the JIC with cc to CRCL.

I'm not sure if ICE also separately received a copy of the Congressional, from DHS Exec Sec or other sources.

Thanks,

(b)(6)

Policy Advisor
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security
202-357- (b)(6)
(b)(6) @hq.dhs.gov

From: (b)(6)
Sent: Thursday, April 14, 2011 6:20 PM
To: (b)(6), (b)(7)(C)
Subject: FW: CONGRESSIONAL Kildee re: Constituent complaint against ICE -

(b)(6), (b)(7)(C)

Attached is the correspondence about which I called you this afternoon. Based on the attached correspondence from Congressman Dale E. Kildee, referring a complaint made by Ms. (b)(6), can you please check whether ICE has received a copy of this correspondence (or any other correspondence regarding the same matter) and whether you have taken any action on it, and if so, what action has been taken?

(b)(5)

If there are any ICE OPR preliminary reports or other background information that you could share with me, that would also be helpful in helping CRCL determine how we choose to handle this matter.

Thanks,

(b)(6)

(b)(6)

Policy Advisor
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security
202-357-(b)(6)
(b)(6)@hq.dhs.gov

-----Original Message-----

From: (b)(6)@dhs.gov]
Sent: Thursday, April 07, 2011 1:23 PM
To: CRCL Exec Sec
Subject: Workflow Routing Alert (Contact 900643) (Intranet Quorum IMA002964920)

User (b)(6) has queued the following Workflow for The Honorable Dale E. Kildee, People ID #7006096, to you and others with the Routing Note:

CRCL: Please see attachments 1 and 2 and reply direct by 4/21. Thanks.

<https://iq.dhs.gov/iq/workflowhome.aspx?showfolder=workflow&showcontent=ID900643&iAccount=IQ>

-----Original Message-----

From: (b)(6)@dhs.gov]
Sent: Thursday, March 31, 2011 3:14 PM
To: CRCL Exec Sec
Subject: Information Copy from (b)(6) for ESEC Workflow # 900643 (Contact 900643) (Intranet Quorum IMA002955896)

CRCL, FYI OLA is assisting us in obtaining privacy release for the constituent. Following that, the WF will be reassign to you for reply direct action. Thank you.

<https://iq.dhs.gov/iq/workflowhome.aspx?showfolder=workflow&showcontent=ID900643&iAccount=IQ>

From: (b)(6)
To: [Blumberg, Jeffrey](#)
Cc: (b)(6)
Subject: RE: Re: CRCL Complaint No. 11-026-ICE-0194
Date: Monday, June 20, 2011 4:08:00 PM
Attachments: [900643 attachment kildee Pr form.pdf](#)
[Kildee Complaint Form.pdf](#)
[Kildee congressional.pdf](#)

From: Blumberg, Jeffrey
Sent: Monday, June 20, 2011 4:05 PM
To: (b)(6)
Cc: (b)(6)
Subject: RE: Re: CRCL Complaint No. 11-026-ICE-0194

(b)(6)

Can you forward the complaint? (b)(5)

(b)(6)

(b)(5)

(b)(5)

Thanks,

Jeff

From: (b)(6)
Sent: Monday, June 20, 2011 3:39 PM
To: Blumberg, Jeffrey
Cc: (b)(6)
Subject: Re: CRCL Complaint No. 11-026-ICE-0194
Importance: High

Jeffrey -

Attached is the close letter for the above-referenced complaint with congressional interest. Please

(b)(5)

(b)(5)

Since this is a

congressional, we have a deadline to respond. Is this something we can get out this week, assuming that ICE approves the language? Thanks.

(b)(6)

Compliance Investigator
U.S. Department of Homeland Security Headquarters
Washington, DC
(202) (b)(6) Office phone
(202) (b)(6) BB phone (when on travel only)

DHS/TSA Civil Rights

DHS Complaint History Listing

DHS Matters: Contact-DHS-11-0574 11-06-ICE-0194 (b)(6) Congressman Dale Kildee

Data Object	Date	Event	Field	New Value	Tracking Id	User	Reason
DhsComplaint	2011-04-08 09:40	Create	Entry Date	04/08/2011	7343	(b)(6)	User Change
DhsComplaint	2011-04-08 09:40	Create	Method of Receipt	Email	7343		User Change
DhsComplaint	2011-04-08 09:40	Create	Sender Type	Exec Sec	7343		User Change
DhsComplaint	2011-04-08 09:40	Create	Control Number	900643	7343		User Change
DhsComplaint	2011-04-08 09:40	Create	Date on Correspondence	03/24/2011	7343		User Change
DhsComplaint	2011-04-08 09:40	Create	Date to DHS	03/31/2011	7343		User Change
DhsComplaint	2011-04-08 09:40	Create	Date to CRCL	03/31/2011	7343		User Change
DhsComplaint	2011-04-08 09:40	Create	Date to Exec Sec	03/31/2011	7343		User Change
DhsComplaint	2011-04-08 09:40	Create	Date Due to Exec Sec	04/19/2011	7343		User Change
DhsComplaint	2011-04-08 09:40	Create	Days to Process	8	7343		User Change
DhsComplaint	2011-04-08 09:40	Create	Allegation	(CR/CL) Civil Rights/Civil Liberty	7343	(b)(6)	User Change
DhsComplaint	2011-04-08 09:40	Create	Executive Summary	On March 31, 2011, DHS Exec Sec received correspondence from Congressman Dale Kildee on behalf of constituent (b)(6) referring complaint written by Ms (b)(6) Mrs. (b)(6) also directly emailed her correspondence to CRCL on	7343		User Change

				March 24, 2011 and faxed		(b)(6)	
DhsComplaint	2011-04-08 09:40	Create	Summary	On March 31, 2011, DHS Exec Sec received correspondence from Congressman Dale Kildee on behalf of constituent (b)(6) referring complaint written by Ms. (b)(6) Mrs. (b)(6) also directly emailed her correspondence to CRCL on March 24, 2011 and faxed	7343		User Change
DhsComplaint	2011-04-08 09:40	Create	Component Referenced	ICE	7343		User Change
DhsComplaint	2011-04-18 18:13	Update	Days to Process	18	7343		User Change
DhsComplaint	2011-04-18 18:13	Update	Summary	On March 31, 2011, DHS Exec Sec received correspondence from Congressman Dale Kildee on behalf of constituent (b)(6) referring complaint written by Ms. (b)(6) Mrs. (b)(6) also directly emailed her correspondence to CRCL on March 24, 2011 and faxed	7343		User Change
DhsComplaintAction	2011-04-18 13:37	Create	Action Date	04/18/2011	104539		User Change
DhsComplaintAction	2011-04-18 13:37	Create	Action	Open a Complaint	104539		User Change
DhsComplaintAction	2011-04-18 13:37	Create	Comments	Per Jeff on 4/18/2011, open as a short-form complaint assigned to (b)(6) Copy of incoming sent to (b)(6) on 4/18/2011.	104539		User Change
DhsComplaintAction	2011-08-22 11:23	Create	Document	CRCL Close Letter: Complaint No 11-06-ICE-0194.pdf	105845		User Change
DhsComplaintAction	2011-08-22 11:23	Create	Action	Closed - Short Form/No Further Action	105845		User Change
DhsComplaintAction	2011-08-22 11:23	Create	Internal Summary	On March 31, 2011, the Office for Civil Rights and Civil Liberties (CRCL) received a complaint from you, via the office of Congressman Dale E. Kildee, raising concerns about interactions your family had with Immigration and Customs Enforcement (ICE) in Mi	105845		User Change
DhsComplaintAction	2011-08-22 11:23	Create	Reporting Summary	On March 31, 2011, the Office for Civil Rights and Civil Liberties (CRCL) received a complaint from you, via the office of Congressman Dale E. Kildee, raising concerns about interactions your family had with Immigration and Customs Enforcement (ICE) in Mi	105845		User Change
DhsComplaintAction	2011-08-22 11:23	Create	Action Date	08/22/2011	105845		User Change

DhsComplaintAction	2011-04-19 10:22	Create	Action Date	04/18/2011	104540	(b)(6)	User Change
DhsComplaintAction	2011-04-19 10:22	Create	Action	Sent to IG	104540		User Change
DhsComplaintAction	2011-04-26 15:11	Create	Document	11-06-ICE-0194 (OIG Response 4.25.2011).pdf	104649		User Change
DhsComplaintAction	2011-04-26 15:11	Create	Action Date	04/25/2011	104649		User Change
DhsComplaintAction	2011-04-26 15:11	Create	Action	IG Declines/Back from IG	104649		User Change
DhsComplaintAction	2011-04-26 15:11	Create	Action Date	04/25/2011	104651		User Change
DhsComplaintAction	2011-04-26 15:11	Create	Action	Awaiting Recommendation	104651		User Change
DhsComplaintAction	2011-05-04 15:48	Create	Action	Recommendation Review	104786		User Change
DhsComplaintAction	2011-05-04 15:48	Create	Action Date	05/04/2011	104786		User Change
DhsComplaintAction	2011-05-04 15:48	Create	Action	Back from Officer	104787		User Change
DhsComplaintAction	2011-05-04 15:48	Create	Primary Assignment	(b)(6)	104787		User Change
DhsComplaintAction	2011-05-04 15:48	Create	Action Date	05/04/2011	104787		User Change
DhsComplaintAction	2011-05-04 15:48	Create	Comments	short form	104787		User Change
DhsComplaintAction	2011-07-27 13:01	Create	Action	Short Form	105598		User Change
DhsComplaintAction	2011-07-27	Create	Comments	(b)(5)	105598		User

	13:01			(b)(5)		(b)(6)	Change
DhsComplaintAction	2011-07-27 13:01	Create	Action Date	07/27/2011	105598		User Change
DhsComplaintDocument	2011-07-28 08:41	Create	Document 4	Close Letter.doc	84642		User Change
DhsComplaintDocument	2011-07-28 08:41	Create	Document 5	Confirmation of consent form to (b)(6)	84642		User Change
DhsComplaintDocument	2011-07-28 08:41	Create	Dateentered	07/28/2011	84642		User Change
DhsComplaintDocument	2011-07-28 08:41	Create	Document 3	(b)(5),(b)(6) pdf	84642		User Change
DhsComplaintDocument	2011-07-28 08:41	Create	Document 2	(b)(5),(b)(6) pdf	84642		User Change
DhsComplaintDocument	2011-07-28 08:41	Create	Document Type	Investigative Material	84642		User Change
DhsComplaintDocument	2011-07-28 08:41	Create	Document 1	JIC acknowledgement of case.htm	84642		User Change
DhsComplaintDocument	2011-07-28 08:41	Create	Foreign Language	No	84642		User Change
DhsComplaintDocument	2011-07-28 08:41	Create	Comments	Submitted close letter to Jeffrey by email on 6/20/11. No response on letter as of 7/28/11.	84642		User Change
DhsComplaintDocument	2011-07-28 08:43	Create	Dateentered	07/28/2011	84643		User Change
DhsComplaintDocument	2011-07-28 08:43	Create	Document 2	Submission of close letter.pdf	84643		User Change
DhsComplaintDocument	2011-07-28 08:43	Create	Document Type	Investigative Material	84643		User Change
DhsComplaintDocument	2011-07-28 08:43	Create	Document 1	(b)(5),(b)(6) pdf	84643		User Change
	2011-						

DhsComplaintDocument	07-28 08:43	Create	Foreign Language	No	84643	(b)(6)	User Change
DhsComplaintDocument	2011- 08-22 10:26	Create	Dateentered	08/22/2011	84866		User Change
DhsComplaintDocument	2011- 08-22 10:26	Create	Document 1	CRCL Close Letter Complaint No. 11-06-ICE-0194.pdf	84866		User Change
DhsComplaintDocument	2011- 08-22 10:26	Create	Foreign Language	No	84866		User Change
DhsComplaintDocument	2011- 08-22 10:26	Create	Document Type	Closed Letter	84866		User Change
DhsComplaintDocument	2011- 08-22 11:26	Create	Dateentered	08/22/2011	84870		User Change
DhsComplaintDocument	2011- 08-22 11:26	Create	Document 1	(b)(5),(b)(6) pdf	84870		User Change
DhsComplaintDocument	2011- 08-22 11:26	Create	Document 4	(b)(5),(b)(6) pdf	84870		User Change
DhsComplaintDocument	2011- 08-22 11:26	Create	Document 2	(b)(5),(b)(6) pdf	84870		User Change
DhsComplaintDocument	2011- 08-22 11:26	Create	Document 5	Submission of close letter.pdf	84870		User Change
DhsComplaintDocument	2011- 08-22 11:26	Create	Document 3	Confirmation of consent form to (b)(6) pdf	84870		User Change
DhsComplaintDocument	2011- 08-22 11:26	Create	Foreign Language	No	84870		User Change
DhsComplaintDocument	2011- 08-22 11:26	Create	Document Type	Investigative Material	84870		User Change
DhsComplaintDocument	2011- 04-08 10:21	Update	Document 5	3 31 2011 (b)(6) fax to CRCL.pdf	83308		User Change
DhsComplaintDocument	2011- 04-19 10:22	Create	Document Type	Acknowledgement Letter	83439		User Change